

To Darren Perriera
Leadership Management Australia

To Darren,

When I was enrolled in the course, I went to the first session with an open mind, never believing that I would get out of it what I have. Having been to number of similar type courses and taking away minimal achievements, I can truly say that the way that this particular course has been run over a ten week period has enabled me to focus on the material supplied.

After completing the first half of the course, it became evident to me that I was changing the way that I conducted myself both personally and professionally. My outlook on my professional career was such that a team leader was as far as I could and should set my sights. How wrong I was! I have since learnt that anything is achievable, if you set yourself goals that are realistic.

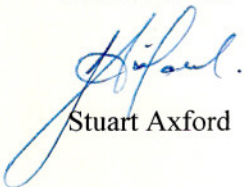
Now that I have concluded the entire course I am confident in knowing how to delegate effectively and to the correct people. I am now able to identify the strengths and attributes of all my team members not just those that I have worked closely with previously. The ability to identify and utilise all team members for daily tasks has an effect on all concerned. It allows me to concentrate on High Payoff Activities, manage the team more closely and get to know the inner strengths of all team members. It allows the Senior team members to concentrate on their HPA's and also makes the team members feel more important as actual officers. They all become a more important cog in the chain.

On reflection, I now sleep a lot better of a night and leave the workplace knowing that the day was a success. I complete tasks regularly that I set out to do daily, and I am more prepared to tackle any sort of issues that arise from day to day.

I would suggest that anyone in a management role would benefit greatly from attending such a course.

Darren and Colin (facilitator) I thank you and to all the other participants of the course I also thank you. We had similar work habits and with this training undertaken I believe that we will all succeed.

All in all this course has shown me that what I have achieved is only the tip of the iceberg. I am looking towards all oncoming challenges with confidence and that I can successfully achieve them.



Stuart Axford